



10 Attributes of Flexible Facilities Management Solutions

A hand is shown holding a smartphone, with the index finger pointing at the screen. The screen displays a mobile application interface with various colored buttons and text. The background is a blurred image of an industrial facility with large pipes and machinery, overlaid with a purple and blue gradient.

Selecting CMMS Software That Makes You More Productive & Effective

FLEXIBLE & MODERN CMMS ATTRIBUTES



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- 1 Smart Workflow Automation Guided By the Priorities of Your Business.
- 2 Comprehensive Commercial Provider Proposal Management.
- 3 Invoice Settlement/Payment Processing & Compliance.
- 4 Asset Management to Help Extend the Usefulness & Life of Your Assets.
- 5 Robust & Automated Built-In Communications Capabilities.
- 6 Efficiency That Extends Beyond FM Team to Other Company Functions.
- 7 Support for Multi-Trade & Multi-Faceted Projects.
- 8 Modern Technology Platform That Scales & Is Extensible Through APIs.
- 9 Access & Leverage to Your Data Thru Reporting & Advanced Analytics.
- 10 Future-Ready Tech That Can Expand Your Teams Adoption of Digital.

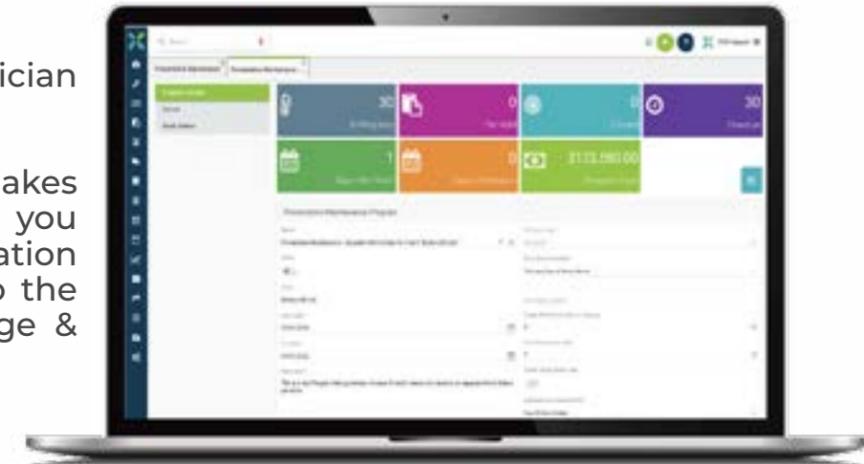
OVERVIEW

Today's facilities management teams have to rapidly adapt and evolve as the business demands. As such, flexibility is a critical attribute to consider when you are evaluating a facilities management (CMMS) software solution. Rigid one-size-fits all solutions end up costing you significantly more - more time & more money - as you and your team have to develop time-wasting and error prone work-arounds.

You need a solution where all solution elements are inter-related to each other and work together inclusive of:

- Work order management;
- Asset management;
- Provider, contractor, technician management;

You need a solution that makes your job easier and makes you more efficient through automation so that you can add value to the business with your knowledge & insights.

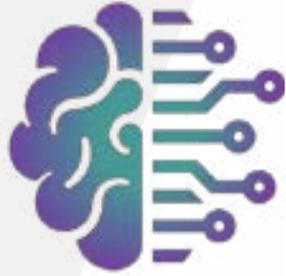


Selecting the best modern & flexible facilities management software solution benefits you by giving you:

- An easy-to-use role based user interface for each unique role across your team;
- Superior visibility into work order, vendor, and asset health metrics that matter to you;
- Ability to use unique workflow, custom fields & more for different facility and asset types;
- The tools needed to implement smart automation so you can focus on exceptions.

KEY CONSIDERATIONS

1 Smart Workflow Automation Guided By Your Business Priorities.



Facilities management software solutions that are flexible and able to support unique workflows with automation can significantly reduce time spent on repetitive tasks. You can save significant time as can everyone on the team - from facilities management team, to store operations, to accounting, to finance, and even your providers. All of this efficiency goes to your bottom line.

2 Comprehensive Provider Proposal Management

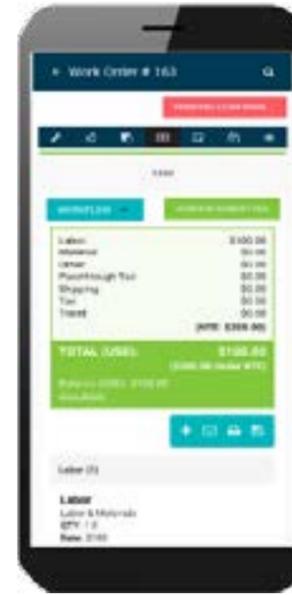
To support the work orders across various trades and complexities, platforms should support digital RFP automation and support based on your business requirements - not one-size-fits-all “best-practice” options. You want to be able to easily send a Request for Proposal (RFP) to one or more contractors, monitor RFP status, and quickly accept or sign contracts. You save time and overall compliance is enhanced.

3 Invoice Settlement/Payment Processing and Compliance Management

You need to allow for contractors & providers to easily submit invoices online. Smart workflow automation that specifies what is required for invoice compliance based on your specific business rules avoids unnecessary wasted time playing email or phone tag to get critical documentation. Automated compliance checks can include validation of contracted rates and applicable sales taxes, any specific terms and approvals required by the trades or locations involved, line-item based coding for G/L processing, and even require that audit or compliance requirements are met as you designate, like standard checklists or images attached upon completion of work.

4 Asset Management to Extend Asset Life & Save on Asset Maintenance Expenses

Most facilities teams manage a wide array of asset types. Flexible facilities management software enables teams to classify assets into groups and apply unique and relative custom fields, custom workflows or programs appropriate for each asset class. Smart preventive maintenance programs & proactive scheduling options to maintain assets help minimize downtime and optimize asset health. It is also important to have data to make decisions in real-time on repair vs. replace situations or to utilize in the form of advanced analytics for assessing ways to proactively plan for ongoing expenses and future capital acquisitions.



5 Robust Communications Options & Capabilities.

To get the work associated with multi-location enterprises completed requires the FM teams to work with a community of individuals from inside and outside of the enterprise to be successful. Through automation and standardization of communications built into the workflow platform, you can be more productive and meet consistent standards for being on-time, on budget, and within quality specifications. You need communications options that are flexible and adaptable based on roles, device options, and types of messaging across a range of channels from SMS to IVR to mobile applications and emails.

6 Efficiency That Extends Beyond FM Team to Other Functions.

Sometime the things that bog you down the most in facilities management are addressing all of the requests from colleagues across the business for more information. You need ad hoc reporting, advanced analytics, and ways to automate getting everyone on the team the information or data they need that does not create constant interrupts for you and your team.



7 Support for Multi-Trade or Other Multi-Faceted Projects



Increasingly Facility Management professionals are identifying ways to drive up efficiency and effectiveness by creating more robust interdependencies between work orders or activities. You need a solution that can support these requirements and easily integrate with your work order and provider management to give you real efficiencies. Being able to create a template for taking a new store live, or taking one dark, or simply relating work in a simple project involving a plumber, contractor, & janitorial after a toilet leak with tasks, work orders, costs, budgets, and more all related and linked is incredibly helpful.

8 Tech That Is Open, Scalable, & Extensible Through APIs

When it comes to solutions that you are going to bank your business on, what is included under the hood matters. Modern software is open, highly scalable, & also it is extensible through robust APIs. Whether you need to connect to an accounting system, engineering systems, enterprise resource planning systems or more. The right architecture of a facilities management solution can make all the difference in making this process easy and effective.

Access & Leverage to Your Data Thru Reporting & Advanced Analytics. 9



The importance of data is undisputed when it comes to extracting real business value from your facilities management software. Ideally, access to your information should be as self-serving as possible and not be burdened by time-consuming and expensive professional services fees. Additionally, since data is a currency in and of itself, it is important to have a clear understanding of who is advantaged by that currency – it should be you rather than the software provider.

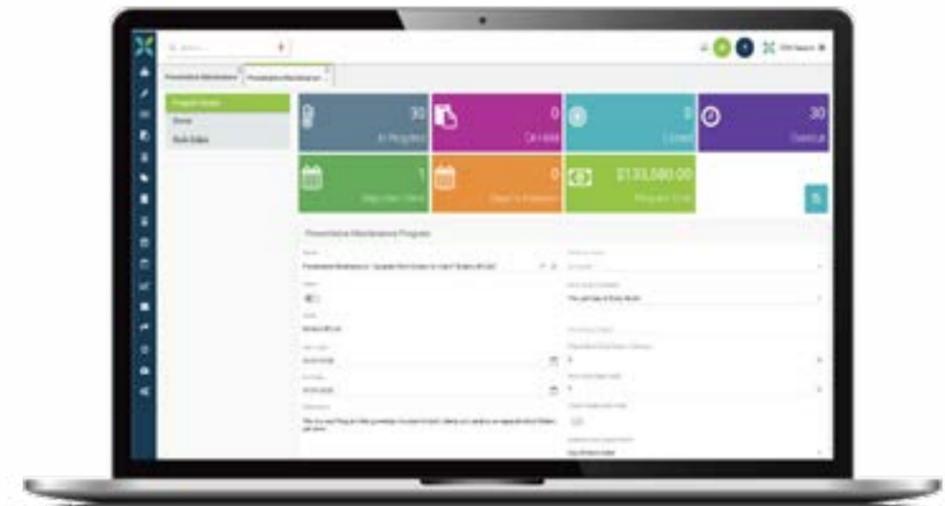
Future-Ready Tech to Accelerate Your Digital Transformation. 10

There are many technologies that continue to become commercially available with great potential to further enhance the efficiency and effectiveness of facilities management. One example, available today, is asset tagging integration for asset management. The Internet of Things (IoT) is becoming a valuable way to extract maintenance alerts and data directly from assets in the field or manage energy efficiency in buildings. Even if you are not ready to adopt these technologies today, you need a software provider that can help you grow and evolve when the time is right for you. Knowing how new features that enable these services are specifically released and made available to you will be critical to understand to assure you can be future-ready.

Fexa® Purpose-Built Highly Flexible Facilities Management Software

At Fexa, we do not just offer technology that stands up to the demands of today's environment, we offer a platform that was purpose-built to address the real challenges & opportunities of the industry.

We come from the industry, ourselves.
We get what customers need to be successful.



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